



TSTAR INTERNET, INC.



CUSTOMER SERVICE REQUEST FOR INTERNET SERVICES

NAME _____

MAILING ADDRESS _____

CITY, STATE, & ZIP _____

TELEPHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____ @tstar.net (if available)

SECURITY PASSWORD _____

(Maximum 8 characters, alpha or numeric for both email address and password)

SERVICE IS FOR:

- ' Basic Dialup Account \$19.95 per month
- ' WarpSpeed Accelerated Dialup Account \$22.95 per month
- ' Wireless Account (if available) 256k - \$40.00 per month*
Call for information and site survey 512k - \$50.00 per month*
*\$300 installation fee
- ' Postini Email Filtering (per mailbox) \$1.00 per month (plus tax)

ACKNOWLEDGMENTS: I understand that TSTAR Internet, Inc. does not monitor, censor, control nor accept responsibility for the content, security, or safety of data files transmitted or received through its network and I release TSTAR Internet, Inc. from liability for any personal or property damages resulting herein. I also understand that Internet access failures may occur due to factors beyond the control of TSTAR Internet, Inc. and that Internet access cannot be guaranteed and service fees will not be refunded due to failed access attempts.

BILLING POLICY: TSTAR Internet will be billing you by EMAIL (please inform us if you will be using an email other than the one requested above). It is your responsibility to set up your TSTAR email account and retrieve your bill each month. TSTAR Internet requires payment in advance (non-refundable) for Access and Web Page charges. Billing is for calendar month and is always due on the first. **PARTIAL MONTHS ARE NOT PRO-RATED.** Subsequent months will be billed in advance. Services will be terminated if payment is not received by due date. If service is cancelled during any month, no pro-rated refunds will be made for any unused portion of the month's fees.

AUTHORIZING SIGNATURE
(Must be 18 year of age or older)

DATE

OFFICE USE ONLY	
Received _____	
For _____	
By _____	Date _____
Entry Date _____	Time _____
Processor _____	